Dentrix Mastery Tracks
SPOTLIGHT

Dentrix Mastery Tracks™ helps dental professionals improve, measure, and demonstrate their Dentrix skills. Read on to find out about Jeff Figueroa, a team leader and dental assistant who has completed eight Mastery Tracks tests and earned all four specialist certificates.

JEFF FIGUEROA | TEAM LEADER/HEAD DENTAL ASSISTANT

Where do you work?
Coastal Cosmetic & Implant Dentistry, VA

What is your title?
Team Leader/Head Dental Assistant

What are some of the duties you're responsible for within your practice?
As the "Jack of all Trades" of my office, I wear many hats. Some of my duties include localized IT, small equipment repair, and input during hiring.

How long have you been with this practice?
1 year

How long have you worked with Dentrix?
13 years

Which certificates have you earned?
All four: Financial Specialist, Front Office Specialist, Clinical Specialist and Practice Analysis Specialist

What got you interested in Dentrix Mastery Tracks?
I was curious about becoming a Dentrix trainer and came across the Mastery Tracks program while doing my research.

How has participating in Dentrix Mastery Tracks helped you use Dentrix?
It gave me the ability to pinpoint areas where I need to improve but also be more knowledgeable when helping team members.

How has becoming a Dentrix specialist improved your career?
I feel that it has given me credibility with my team. I am already the "go-to" person for a Dentrix question, and now I have the certificates to back up my skills at my current practice or anywhere I go.

What is your favorite Dentrix tip or trick?
There is so much to love from Dentrix, I can't choose just one. If I had to pick some of my favorite tips or tricks, it would be the ability to enter customizable patient-friendly descriptions, the keyboard shortcuts, and multi-codes.

Take a course. Take a test. Earn a certificate.
Visit Dentrix.com/Mastery and start using Dentrix Mastery Tracks to help your team improve, measure, and demonstrate their Dentrix skills.